Application No.: 10/646,373   **Docket No.: 700111202-1 US (1809-440)**

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Currently amended) ' A method of <u>telephone</u> call management <u>in a facility including an intranet and a gateway to the intranet, the method</u> including the steps of:

     receiving an incoming <u>telephone</u> call;

     <u>automatically</u> transferring the <u>incoming</u> call to an intended recipient device without going through ~~an~~ <u>the</u> intranet gateway;

     if the recipient device does not answer the incoming call, <u>automatically</u> transferring the <u>incoming unanswered</u> call to the intranet gateway;

     if the intended recipient is logged on to the intranet or is otherwise accessible on a network ~~including~~ <u>accessible via</u> the gateway, the intranet gateway determining the ~~network~~ location of the intended recipient and <u>automatically</u> transferring the <u>incoming unanswered</u> call to the intended recipient; but

     if the intended recipient is inaccessible~~,~~<u>;</u> causing the intranet gateway to <u>automatically</u> transfer the incoming <u>unanswered</u> call to a call recordation system.

2. (Currently amended) A method of <u>telephone</u> call management <u>in a facility including an intranet and a gateway to the intranet, the method</u> including the steps of:

     receiving an incoming <u>telephone</u> call;

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<u>automatically</u> transferring the <u>incoming</u> call to an intended recipient device without going through ~~an~~ <u>the</u> intranet gateway;

if the recipient device does not answer the incoming call, <u>automatically</u> transferring the <u>incoming unanswered</u> call to a call recordation arrangement;

intercepting the <u>incoming unanswered</u> call and <u>automatically</u> transferring the <u>incoming unanswered</u> call to ~~an~~ <u>the</u> intranet gateway;

if the intended recipient is logged on to the intranet or is otherwise accessible on ~~the~~ <u>a</u> network <u>accessible via the gateway</u>, the intranet gateway determining the ~~network~~ location of the intended recipient and <u>automatically</u> transferring the <u>incoming unanswered</u> call to the intended recipient; but

if the intended recipient is inaccessible, <u>automatically</u> causing the intranet gateway to transfer the incoming <u>unanswered</u> call to a call recordation system.

3.   (Currently amended)   A method of <u>telephone</u> call management <u>in a facility including an intranet and a gateway to the intranet, the method</u> including the steps of:

receiving an incoming <u>telephone</u> call;

<u>automatically</u> transferring the <u>incoming</u> call to an intended recipient device without going through ~~an~~ <u>the</u> intranet gateway;

if the recipient device does not answer the incoming call, <u>automatically</u> transferring the <u>incoming unanswered</u> call to a call recordation arrangement;

intercepting the <u>incoming unanswered</u> call and <u>automatically</u> transferring the <u>incoming unanswered</u> call to ~~an~~ <u>the</u> intranet gateway;

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if the intended recipient is logged on to the intranet or <u>is</u> otherwise accessible on ~~the~~ <u>a</u> network <u>accessible via the gateway</u>, the intranet gateway determining the ~~network~~ location of the intended recipient and <u>automatically</u> transferring the <u>incoming unanswered</u> call to a physically proximate recipient device based on ~~localisation~~ information <u>indicative of</u> ~~correlating to~~ the physical location of ~~the network~~ <u>a</u> connection with said proximate recipient device; but if the intended recipient is inaccessible, <u>automatically</u> causing the intranet gateway to transfer the incoming <u>unanswered</u> call to a call recordation system.

4.   (Currently amended)   A method as claimed in claim 1 wherein the intranet gateway is a VoIP gateway that <u>automatically</u> converts the incoming <u>unanswered</u> call to a VoIP call, and the last two steps of claim 1 are performed on the converted VoIP call.

5.   (Currently amended)   A method as claimed in claim 1 wherein if the intended recipient is accessible, routing the <u>incoming unanswered</u> call to a network address including hardware which is adapted to allow the <u>incoming unanswered</u> call to be received by the intended recipient.

6.   (Currently amended)   A method as claimed in claim 1 wherein if the intended recipient is inaccessible, <u>automatically</u> routing the <u>incoming unanswered</u> call to a voicemail system and <u>automatically</u> sending <u>to the intended recipient</u> a notification ~~to the intended recipient~~<u>that the incoming unanswered call has been to the voicemail system</u>.

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7.   (Currently amended)   A method as claimed in claim 1 wherein the transfer of the call to the intended recipient is effected via a standard PABX communication with a plurality of standard, non VoIP telephones.

8.   (Currently amended)   A method as claimed in claim 1—5 wherein the hardware residing at the intended recipient's network address corresponds to a software-based VoIP phone.

9.   (Currently amended)   A method as claimed in claim 1—8 wherein the software-based VoIP phone is running on a computer, laptop, PDA or similar device.

10.   (Currently amended)   A method as claimed in claim 1 wherein the intranet gateway automatically transfers the call to the intended recipient via the Internet.

11.   (Original)   A computer system adapted to carry out the method as claimed in claim 1.

12.   (Original)   A telecommunications system adapted to carry out the method as claimed in claim 1.

13.   (Original)   A computer memory programmed for causing a computer system to perform the method of claim 1.

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14.   (Currently amended)   A method as claimed in claim 1 wherein if the intended recipient is accessible, <u>automatically</u> routing the call to a network address including hardware that receives the call for the intended recipient.

15.   (Currently amended)   A method as claimed in claim 2 wherein the intranet gateway <u>automatically</u> transfers the call to the intended recipient via the Internet.

16.   (Original)   A computer system adapted to carry out the method as claimed in claim 2.

17.   (Original)   A telecommunications system adapted to carry out the method as claimed in claim 2.

18.   (Original)   A computer memory programmed for causing a computer system to perform the method of claim 2.

19.   (Currently amended)   A method as claimed in claim 3 wherein the intranet gateway <u>automatically</u> transfers the call to the intended recipient via the Internet.

20.   (Original)   A computer system adapted to carry out the method as claimed in claim 3.

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21. (Original) A telecommunications system adapted to carry out the method as claimed in claim 3.

22. (Original) A computer memory programmed for causing a computer system to perform the method of claim 3.

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